

# MECOMS 365

## Empowering & automating Business Processes for utilities worldwide

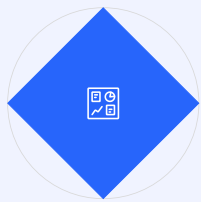
The MECOMS 365 platform **easily and quickly adapts** to the changing business needs of any utility in **both regulated and deregulated markets**. It enables a utility of any size to streamline business processes and it combines high efficiency with first-class customer service. Plus, we help you detect operational inefficiencies and discover new business opportunities.

By having a **modular design**, the MECOMS 365 Platform can be used as a **stand-alone solution** or in combination with **existing applications** in your IT landscape by making use of our standard API's and integration methods. We cover **out of the box** customer information system, meter data management, pricing & quoting and customer service **capabilities**.



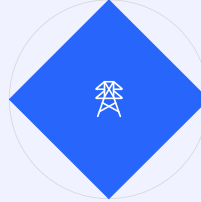
### Water utilities

Excel in customer service as a **water company**. Stay on top of all your assets and business processes by utilizing a cloud only system that provides a **360° customer-and-master data view** and helps you on your smart meter journey.



### Energy Suppliers

Customer experience is key to successfully growing your business. Offer a **flawless experience by being available 24/7** for your customers and stay ahead of your competition by using valuable insights provided by the platform. Diversify your services while **keeping your cost to serve low**.



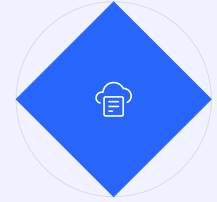
### Grid Operators

Ready for the big data challenge? **Optimise support for processing and validating large volumes of data**. Keep your grid in perfect shape by combining insights in your digital meter data and process workflows while using the **power of the cloud to communicate with other market operators in a timely fashion**.



### Heat utilities

Excel in customer service as a **district heating company**. Stay on top of all your assets and business processes by utilising a cloud only system that provides a **360° customer-and-master data view** and helps you on your smart meter journey.



### Cloud services

Take full advantage of the cloud, by adding various bespoke **services and add-ons to your platform for increased productivity and ultimate ease of use**.

## Let's discuss your unique business challenges.

Whether you are providing electricity, gas, water or district heating: we serve Energy Suppliers, Integrated Utilities, Grid Operators and can help you with additional Cloud Services.

**Talk to one of our colleagues** and learn how we have guided Utilities in Belgium, Nordics, Eastern Europe, Baltics, the Netherlands and the UK, through their **digital transformation journey**.



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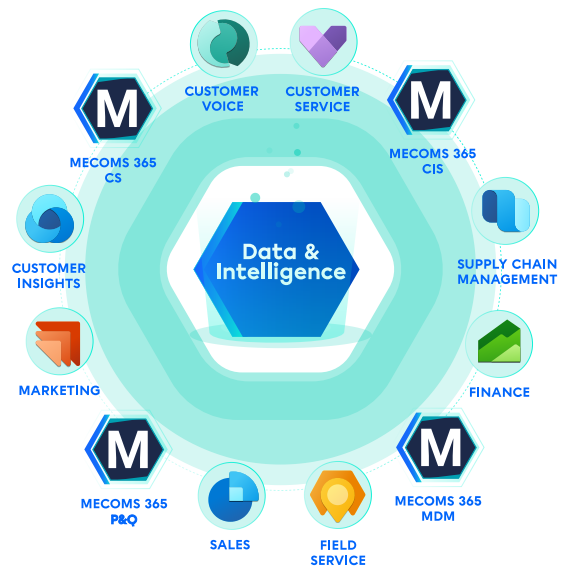
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# Our solutions, designed so you can get the best

The **MECOMS 365 Platform** is built on top of the **Microsoft Dynamics 365 Solution**. This combination offers the capabilities of a complete **ERP solution tailored to the specific needs** of companies within the **energy and utility sector**.

Our comprehensive platform has a **cloud-first strategy**, managed and **hosted by Microsoft within Microsoft Azure**. The MECOMS 365 Platform is a standardized solution used by commercial suppliers, grid operators and integrated utilities adapted to country requirements and regulations by **making use of Country Templates**.

The **focus lies on efficiency, productivity and business intelligence** by using the latest tools of Ferranti, selected partners and Microsoft such as Power BI, PowerApps, Power Virtual Agents or Power Automate.



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MICROSOFT TECHNOLOGY.**



We help clients  
all over the world.

